



2018  
Annual  
**Report**

Accessibility • Equity • Trust • Inclusivity • Safety • Accountability

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*"I received excellent support from Mallee Family Care. They helped guide me through the big new experience of Autism Spectrum Disorder. I don't believe my child would have been able to successfully transition to mainstream school without this service."*

*“Without the support I received, I would not have been able to get through it all or afford to stand up for myself”.*

# Vision Approach Mission Values

## **Vision**

Empowering the vulnerable and disadvantaged in our communities.

By this we mean we want:

- Communities where vulnerable children will be protected; Communities where disadvantaged families and individuals will be supported;
- Communities that are committed to supporting those in need.

## **Approach**

Our approach to achieving this strategic intent will demonstrate that:

- We are focused on the resolution of issues and will be flexible and adaptive in our approach;
- We understand our communities, we are informed by practice and our focus is on outcomes that matter;
- We work in partnership with stakeholders;
- We consult broadly and engage with our communities.

## **Mission**

To enrich lives and to increase opportunities through:

- Services
- Education
- Research
- Advocacy

## **Values**

- Accessibility
- Equity
- Trust
- Inclusivity
- Safety
- Accountability

# Our Board



Ross Lake OAM  
**President**

Marie Schlemme OAM  
**Vice President**  
Retired  
November 2017

Archdeacon  
Michael Hopkins  
**Vice President**

Larry O'Connor  
**Treasurer**



Dr John Cooke

Jim Kirkpatrick  
Retired  
November 2017

Marg Thomson

Julia Morgan

Michelle Oates

## Mallee Family Care Audit, Finance and Risk Committee

Dr John Cooke Chair  
Ross Lake OAM  
Larry O'Connor  
Greg Gooch **Independent**

# Leadership Team



Teresa Jayet  
**CEO**

Brenton West  
**Director**  
Corporate Services  
(May 2018)

Terry Cronin  
**Director**  
Client Services



Chris Forbes  
**General Manager**  
Education, Training  
& Research

Lisa-Maree Stevens  
**General Manager**  
Community Services  
(December 2017)

George Mudford  
**General Manager**  
Southern Mallee

Chris Hobart  
**General Manager**  
Mental Health &  
Disability Services  
(December 2017)

Jason Spratt  
**General Manager**  
Family Services  
(May 2018)

# President's Report

It has been a significant year of change and growth for Mallee Family Care. It has focussed on its continued advocacy across all communities in which it provides service and it has had success in achieving the objectives of all seven pillars of its 2016-2020 Strategic Plan.

Mallee Family Care has maintained its commitment to:

- Strong Community Engagement;
- Effective Services and Programs;
- Strong Partnerships;
- Collaborative Relationships with Funders;
- Access to the Right Resources;
- Good Governance Practices; and
- Financial Capability.

Our primary focus is to ensure that the children, young people and families are respected, safe and have the capacity to reach their full potential. We have strived to do this through raising awareness on behalf of our most vulnerable community members and have had the opportunity to advocate through Royal Commission's and partnering with University's to conduct research to lobby and influence change in legislation and policy.

The Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry established in December 2017 was a welcome review.

Financial stress is experienced by many of our clients and our financial counselling team were witness to repeated failures by many finance companies to support their customers and follow legislation during times of financial hardship. Numerous case studies were submitted to the national Peak Body, Financial Counselling Australia and our Organisation was approached by lawyers from the Australian Government Solicitors to provide evidence at the Royal Commission regarding irresponsible lending. We anticipate that due to the hard work and diligence of our financial counsellor's the Banking Royal Commission which is expected to deliver its final report in February 2019, will ultimately lead to better practices to assist those in financial distress.

We began advocating for tenants of the Victorian Office of Housing in relation to living with extreme heat in public housing without access to air-conditioning. We recognise the significant impact that extreme heat on Mallee residents has on those experiencing vulnerability living in public housing. The current processes state that the installation of air conditioning in public housing properties is the responsibility of the tenant. The demographic data of public housing tenants highlights the financial incapacity of families to be able to afford the cost of installing air-conditioning in their residences.

Currently, people living in public housing are not provided with air-conditioning, and this occurs in an area where in the Mallee temperatures reach above 40 degrees Celsius for consecutive days at a time.

Mallee Family Care and the University of Sydney's School of Public Health, have formed a partnership to research and provide evidence that will assist in lobbying and advocacy activities to change this current policy.

In 2013, Mallee Family Care published a research report titled, "How our Children are Faring". We have updated this report by utilising a range of social indicators for children aged 0-12 years living in the Swan Hill Local Government Area. The report is critical as we firmly believe that the early years of a child's life are fundamental in their development and learning. We are very proud to launch along with this Annual Report our updated report for *How our Children are Faring*.

This report provides evidence of where we can improve our service delivery system and ensure long term improved outcomes for our children and families.

Due to numerous reforms across all program areas of the Organisation, we conducted a review of our workforce, infrastructure and systems. Our Workforce Development Strategy lead by our Chief Executive Officer, Teresa Jayet has improved our position and commitment to the sector. Specialised skills, experience and qualifications enhance our capability to take the lead to improve outcomes and implement evidenced based programs. As our focus continues to grow in measuring outcomes and

utilising evidence based programs, the Organisation has grown its partnership with MacKillop Family Services, Oz Child and Upper Murray Family Care to advance its development and implementation of a universal Client Information Management System.

In closing, I would like to extend my sincere thanks to our retiring Board Directors, Marie Schlemme and Jim Kirkpatrick as well as our current Board and Audit, Risk and Finance Committee Members. The passion and respect that the Board has for the Organisation and the communities in which it provides services to is testament to the extraordinary work of all staff, carers and volunteers. Our CEO's energy, drive and commitment to the work of the staff and the Organisation will ensure that as we transition into further change in the coming year it will be positioned to thrive and grow and most importantly to provide the support and outcomes that all people in our communities deserve.

**Ross Lake** OAM  
President



*“I greatly appreciate the effort that goes into supporting parents and children, it makes all the difference to know that someone is looking out for you.”*



2017 AGM, Teresa Jayet with guest speaker Dr. Jordan Nguyen

Years of Service Recognition



Kiri Graham  
15 Years



Cathy Bruton  
10 Years



Marg Nugent  
10 Years



Mary Symes  
10 Years

# Our Services that Support our Communities

## Family Services

Cradle to Kinder  
Out of Home Care  
Caregiver Recruitment  
Placement, Prevention and Reunification  
Integrated Family Services  
Family Preservation  
Refugee Minor Program  
Permanency Support  
Safety and Wellbeing  
Children and Schooling  
Aboriginal Community Engagement  
Safe Aboriginal Youth Program  
Family Referral Services  
Homes out West Tenancy  
Advice Services

## Southern Mallee

Specialist Homelessness Services  
Creating Connections  
(Youth Homelessness)  
Communities for Children  
Central Intake (Southern)  
National Partnership Agreement  
on Homelessness Strategy  
Indigenous Advancement Program  
Humanitarian Settlement Services  
Settlement Resolution  
Support Services  
Parenting under Pressure

## Community Services

Murray Mallee Community  
Legal Service  
Intervention Order Support Services  
Financial Counselling  
Central Intake (Northern)  
Family Violence Legal Unit  
Family Relationship Centre  
Family and Relationship Counselling  
Child Contact Services  
Post Separation Cooperative  
Parenting Support

## Education, Training and Research

Chances for Children  
Playgroups  
Access to Early Learning  
Let's Read  
Training  
Research  
Total Learning Centre  
Enhanced Pathways to Family  
Violence Project

## Mental Health and Disability Services

Community Support Services  
Respite Services  
Partners in Recovery

Carer Support  
Personal Helpers and Mentors  
Early Childhood Intervention Services  
Pre-School Field Officer  
Kindergarten Inclusion Support  
Disability Support Services  
Accommodation Support

## NDIS

Intake  
Support Coordination  
Allied Health  
Direct Support

## Corporate Services

Chief Financial Officer  
Business Systems  
Systems Project Officer  
Marketing and Fundraising  
Workplace Health and Safety  
Human Resources  
Quality Assurance  
Accounts  
Payroll  
IT  
Property  
Fleet Vehicles



*“The Financial Counselling Service was great. My problem could not be solved without using this service and I am very grateful for the counsellor’s help and advice”.*



Play Along with Sam - Children's Early Years event

# Education, Training and Research

## The healing power of PLAY:

Most people these days are probably aware of how important play is for early childhood development, but many may not know how play can be harnessed to meet and respond to the mental health needs of children.

Play Therapy is a means of creating a relationship with a child or young person, in which they can express thoughts, feelings, experiences and behaviours through a natural, self-guided process in which play is the primary tool for communication.

Play Therapy is particularly useful for children who have experienced trauma, grief and loss, as it allows for the re-enactment of frightening real life events through the use of toys and role play. Through play and the safety of the therapeutic relationship, children can begin to make sense of their experiences, gain an increased understanding of self, and develop social, emotional, relational and problem-solving skills; all which leads to healing, self-acceptance and growth.

Mallee Family Care employs a qualified Social Worker and Play Therapist to work with children at a local school who present with behavioural challenges or face difficulties with school engagement. The child's behaviour is seen as a symptom of something deeper and through weekly Play Therapy sessions the child's emotional and psychosocial development is supported, enabling them to gain some sense of balance and control in their life.

## Case Study – The Story of Jack\* as told by the Play Therapist

When I picked Jack up for his first therapy session, he presented as a typical happy, energetic kid, entering the playroom eager to explore. As with all children who enter the playroom, I let Jack know, "in here you can do just about anything you wish to do". This is said to create an environment of permissiveness for the child, so they feel free to express themselves however they need to.

Jack was immediately drawn to the inflatable bop bag. Jack punched it, watching it fall down and bounce back upright again. He smiled and punched it again before glancing at me for permission to continue. I gave him a reassuring smile and stated "it looks like you want to keep punching that". Jack smiled again and proceeded to punch it, and whack it and kick it with all his might.

Over the next few weeks, Jack explored the room some more, but always returned to the bop bag. As well as furiously punching and whacking the bop bag, Jack would lie on top of the bop bag, throw the bop bag around the room and flip it in the air. I remained present and connected to Jack during this high intensity aggression, and responded empathically.

I knew Jack and I were beginning to develop a trusting relationship when his aggression and power was turned towards me. Jack began setting up role plays where he was a superhero or a prince, and I was the villain or baddy.



The superhero would always win the sword fights; the villain was always powerless and defeated. In this play, Jack would speak of his strength and power. I would respond in role “I am scared and nervous. I have to protect myself. I am starting to feel out of control” as I believed deep down that’s how Jack felt and I wanted him to know that I understood.

After a few sessions, the superhero and the villain stopped showing up, and Jack moved into role play that saw him more grounded in reality, but still exerting control over me. Jack the ‘doctor’ would instruct me the ‘patient’ to attend his office, wait in the waiting room, and lie on the medical bed, all the while working feverishly answering phone calls, writing notes and instructing other patients to come back later. The doctor was very busy and important and everyone else had to wait until he was ready.

The doctor left the playroom and the chef entered. Jack began using play dough to create cakes and pies and during this play instructed me to sit on the floor (without a cushion!). Jack’s instructions were directive, but over

the next few weeks his communication style moved from aggression to assertion. Pro-social skills such as using “please” and “thank you” were beginning to appear in his communication with me and eventually he permitted me to use a cushion.

One day in the middle of making cupcakes, Jack retrieved the baby doll and gently placed it on the chair stating “it’s the baby’s birthday”. Jack then began whispering, stating the baby was asleep and instructed me to put it back in its bed, pausing momentarily to feed it from the baby bottle. Jack finished his cupcakes and divided them evenly between the baby, him and me, ready for the celebration when the baby woke up.

A different little boy now sat opposite me. No longer was he aggressive and overcome by his sense of powerlessness. He had worked hard during his therapeutic journey, and the confidence and strength he had gained, allowed him now to show love and care towards himself and others. This is the power of Play Therapy.

\* Names have been changed.

# Chances Success Stories

## Jordyn Ashenden

Without Chances for Children, I wouldn't have been able to follow my dreams. Moving to the city of Melbourne and completing a Bachelor of Criminology and Justice seemed impossible.

I am currently now a year and a half into my studies and Chances has helped me remarkably and made my aspirations become a reality. They continue to help me with unforeseen finances that became stressful whilst being a university student and they are continuously there for support and encouragement.

This wonderful organisation has assisted me with many things, from purchasing textbooks, paying rent and even expensive bills that have arisen unexpectedly. Chances for Children not only helped me financially but their support is also needed, just being a friendly person to talk to over the phone or by email for general support is also great assistance. They ensure you are travelling well along with studies and that life is running smoothly. If I was struggling, Chances for Children was always there to

help me both financially and with encouragement.

Thanks to Chances for Children, I have nearly completed my degree, I have made lifelong friends and I have been able to grow as a person and open myself up to many opportunities for my future ambitions.

I would not have been able to complete this journey without Chances for Children, they are an amazing organisation helping people everywhere complete their dreams, just like they helped me.

## Damien Ditchburn

Born in Mildura in 1988, Damien Ditchburn went to Irymple South Primary followed by St Joseph's College. Finishing Year 12 in 2006, he obtained the support of Chances for Children, which enabled him to move to Adelaide to study Nursing at Flinders University in 2007.

The financial assistance Chances offered me was invaluable in allowing me to study for three years in Adelaide, as was the support I received through their Peer Support Program. This

program linked me with other students in Adelaide, making my transition to university and my first year away from home much easier.

During this time, my father became seriously ill and the additional support Chances gave me was crucial, in what was an incredibly stressful time for both me and my family.

With Chances support Damien was able to commit to fulltime study and on completion of his Degree, in 2009, he returned to Mildura to begin a Graduate Nursing Program at the Mildura Base Hospital.

In 2010, after finishing this program, Damien took up a position within the Emergency Department, whilst also completing a Hospital Coronary Care Course and Respiratory Course. This year, Damien has returned to University in Adelaide to complete a Graduate Certificate in Critical Care Nursing and to work in the Intensive Care and Emergency Departments. At the end of this course, he plans to work in the Emergency Department as a Senior Registered Nurse.

## Liz Hender

Born in Israel, Elizabeth Hender arrived in Australia with her family when she was seven, settling in Mildura. With a passion for piano, Liz began lessons when she was 11, under the tutelage of June Missen. Chances first met Liz when they provided her with financial support to continue her lessons with June. Her skills quickly developed and it was clear that her love of and talent for piano would determine her future.

In Liz's final year of school, she studied with well-known pianist Caroline Almonte, before being accepted into the Melbourne Conservatorium of Music to complete a Bachelor of Music. Chances again provided assistance for Liz to live in Melbourne whilst completing her University degree. After which, Liz completed an Honours Degree in Performance, under the guidance of Janine Sowden.

One of her long-term goals is to travel through Australia's more remote regions, offering master classes and lessons to students who would not normally have access to such opportunities.



Liz Hender

## Russell Lamattina

I decided to study Mechanical Engineering because certain study topics in my VCE physics class got my interest which lead me to engineering and then once I got into University the range of opportunities provided in study and hands on experiences by the mechanical stream interested me.

My first employment involved small designs and drafting for a local workshop which then lead me to working in mineral sands mining as a drafter/designer. From there I went to what is my current position as an engineer in the wine industry for one of the local wineries, Buronga Hill.

Local businesses gave me the opportunity to get my foot in the door and allowed me the exposure to working in any industry. Local family owned business Meridian Engineering was specifically the first one to give me related work straight out of university and I wouldn't have been where I am in my career now without them.

If I was to be asked what my biggest achievement has been to date it would be helping rebuild the Mildura Young Professionals Network, to make sure the group didn't fold during quiet times. Also mentoring new members to keep building on the work I have done and make the group have an important impact on the local community.

I am currently the membership officer for the Mildura Young Professionals Network and I sit on the Mildura Show Society, Fringe Mildura and Mildura's Biggest Ever Blokes BBQ committees.

Looking back Chances funding helped me with my housing costs which were a massive burden living in Melbourne.

Chances funding allowed me to spend more of my own money on the tools I needed to complete my studies. Also these funds removed a massive stress from my study life and helped me to enjoy my time studying more which saved me from being burnt out or over stressed which may have lead me to deferring or stopping my study.

My advice to anyone considering Chances funding, try not to spend too much time stressing about your finances, there are so many others in the same position. Enjoy studying and try to find some work experience related to your study while you are there as it will help in the long run with knowing what to expect in the workforce and give you a jump on finding your first full time job out of uni. In terms of donating and contributing to our community, Chances provides an excellent platform to do so due to the strong local ties they have with

the Mildura region. You'll find that if students are being sponsored from a local program backed by local business then they'll feel better about our region and will be much more encouraged to return here and give back to our region in their field of work. The more locals we can bring back here after their studies, the more our region will grow economically which will have a flow on to you as an individual or business.

My aim from now on is to grow within my new role in the wine industry and learn many new skills to enable me to advance in my career onto management positions. While contributing to the growth and success of my current business I'd also like to expand my community involvement and try out a few new boards or committees that will help develop and grow the Mildura region with potentially a run at any of the three levels of government in the future.

Russell Lamattina



# Scholarships

Our focus is to ensure that no young person is disadvantaged to pursue their dreams due to their financial circumstances. Mallee Family Care provides a number of Scholarships to support the educational advancements of children and young people in our region.

## Milton Whiting Memorial Scholarship

Established in 2013 and in recognition of our founding President Milton Whiting OA, due to Milton's significant contribution and service to Mallee Family Care and his long standing involvement with La Trobe University through his membership of the La Trobe Council and as former Deputy Chancellor. The Scholarship supports local students enrolled in a Bachelor of Human Services and Master of Social Work and awarded to a third year student at La Trobe Mildura Campus to support the long term workforce development needs of the local community.

**Chances for Children Scholarship, La Trobe University Mildura**  
Chances for Children was established in 2000 to ensure that all children and young people in the communities of North-West Victoria and South-West New South Wales have the opportunity to achieve their full potential regardless of their family's financial circumstances. Four Scholarships are allocated per year.

## Chances for Children Scholarship, Agribusiness

The Agribusiness sector is a crucial part of the Mallee region and in recognition of the growth in this area to support the Industry a partnership was developed with Wakefields Transport, Nangiloc-Colignan Farms, Mildura Fruit Company and La Trobe Mildura to assist students in the Bachelor of Business. Students have a pathway to employment and are immersed in relevant industry experience while studying.

## Chances for Children, Sunraysia Institute of Technical and Further Education (SuniTAFE)

This Scholarship provides support for students enrolled in vocational education and training.



Chances SuniTAFE Scholarships Recipient, Larni Edwards - Certificate IV Community Services pictured with Jackie Heaysman, Coordinator Chances for Children.



Wentworth and District Community Bank Chances for Children Scholarship Recipient Pictured: Jackie Heaysman, Mikayla Martin - Diploma of Nursing/Bachelor of Nursing Alex Rowbotham - Bachelor of Education and Andrew Cottrell - Chairperson Wentworth & District Community Bank.



La Trobe University Mildura Chances Scholarship Recipients, Bavani Palakrishnan - Bachelor of Nursing. Jackie Heaysman, Ashlee Vining - Bachelor of Nursing.



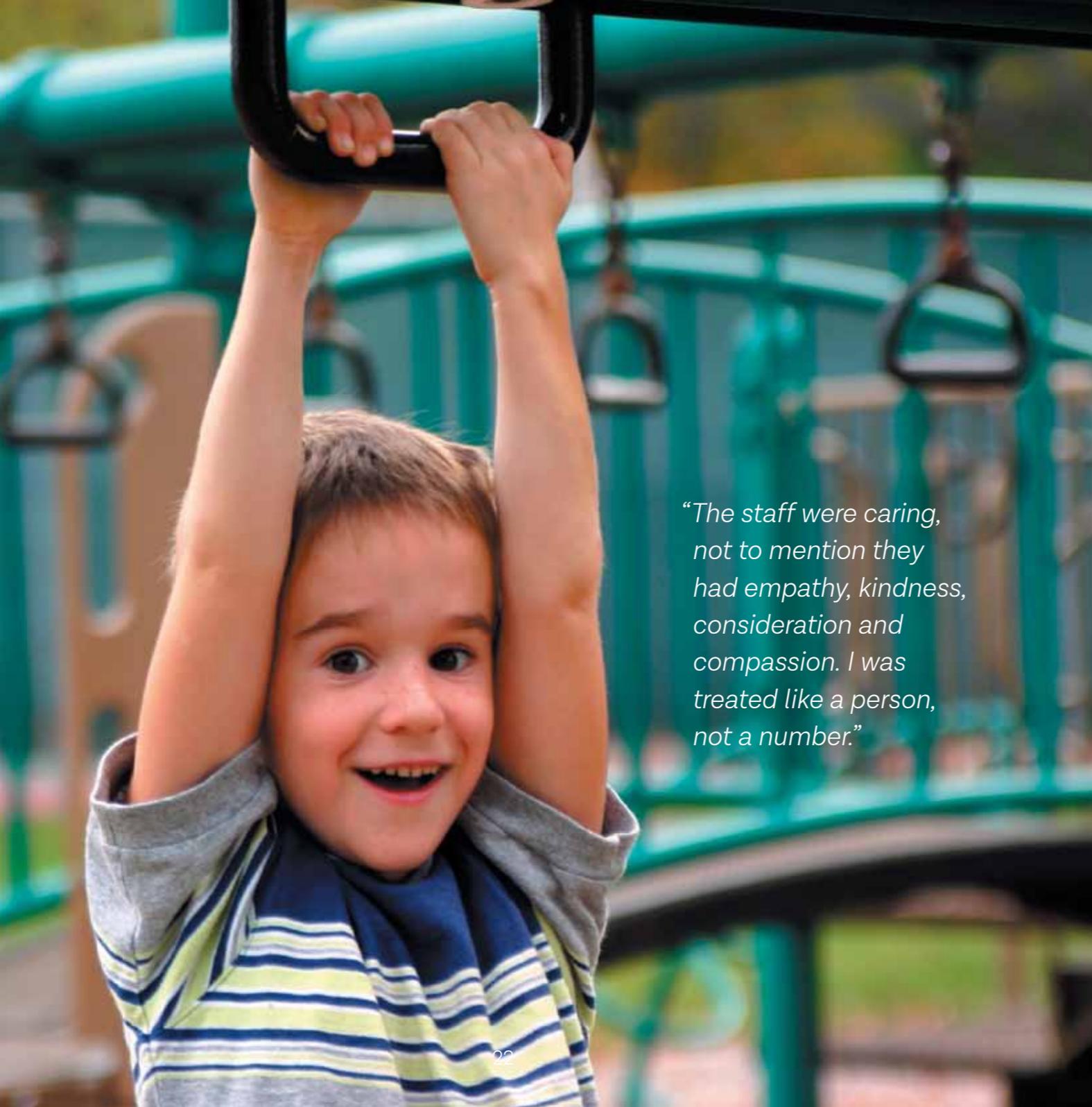
Olivia Watt - Bachelor of Health and Medical Science, Recipient of Wentworth & District Community Bank Scholarship.



Milton Whiting Scholarship recipient, Josie Committi - Bachelor Social Work pictured with Mallee Family Care's CEO, Teresa Jayet.



Chances for Children and Mallee Family Care La Trobe Agribusiness Scholarships. Recipients pictured are Julia Payne and Nicole Alicastro, pictured with Ferdi Bergamin from Mildura Fruit Company.



*“The staff were caring, not to mention they had empathy, kindness, consideration and compassion. I was treated like a person, not a number.”*

## Financial Report

The 2017/18 financial year was one with a significant focus on the future. From improving our financial stability ahead of major changes in the way the Agency is funded: to enhancing and developing our financial and other systems to provide the management information we will need, it has been a year of planning and preparation.

For many years, Agencies like Mallee Family Care have been block funded, where the funder provides lump sum funding in exchange for a requirement to meet specified service delivery targets. However, funding models are changing. New funding models are increasingly based around the specific needs of each client, where the level of need determines the level of funding.

The funding of disability support services through the National Disability Insurance Scheme (NDIS) is a prime example of this change. While the NDIS is due to commence in earnest from 1 January 2019 in our

region, we have been planning for the NDIS for more than two years and have already commenced delivery of services under this scheme. More broadly, as service agreements for other programs come to an end there have been a number of instances of client based funding models being introduced to replace the earlier block funding arrangements. This is a trend that we believe will continue across many program areas.

In 2015 the Board initiated a series of strategic reviews around the financing and resources of the Agency. The findings of these reviews included an assessment that the balance sheet position of the Agency was weak, with a current ratio\* (after excluding the funds set aside for Chances for Children recipients) well below 1:1. An acceptable target range for the current ratio is between 1.25:1 and 1.5:1, which indicates good liquidity and cash availability

Following on from this review the Board implemented a number of strategies which included the sale of property assets (either no longer required or unsuitable for the purposes for which they were being used); a freeze on non-critical capital expenditure; and setting budgetary targets designed to achieve positive operating cash flow.

The impact of these strategies has been substantial, as illustrated below:- Overall the current ratio has improved from around 0.7:1 in 2015 to just on 2:1 by 30 June 2018. At the same time the debt to equity ratio has fallen from almost 1:1 in 2013 to below 0.5:1 in 2018, reflecting reduced reliance on borrowed funds and positive operating cash flow.

The transition to client based funding has highlighted a need to augment our business systems in order to be able to provide the right information for management decision making in future. Over the past year we have enhanced our ability to capture and report costs and revenue at a client level; introduced a staff rostering and time capture system; and, developed a tool to enable the quoting of services to be delivered under the NDIS.

\*Current assets as a proportion of current liabilities

**Glen Hornsby CA BBus**  
Chief Financial Officer

## Mallee Family Care Inc.

### Independent auditor's report to members

## Report on the Audit of the Financial Statements

### Opinion

We have audited the financial report of Mallee Family Care Inc. (the Association), which comprises the statement of financial position as at 30 June 2018, the statement of profit and loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies and the statement by members of the Board.

In our opinion the financial report of Mallee Family Care Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2018 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards – Reduced Disclosure Regime and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Other Information

The members of the Board are responsible for the other information. The other information comprises the information included in the Association's annual report for the year ended 30 June 2018, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

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& ADVISORS  
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GPO Box 11050  
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If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### Responsibilities of the members of the Board for the Financial Report

The members of the Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Regime and the ACNC Act and for such internal control as the members of the Board determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the members of the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the members of the Board either intend to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The members of the Board are responsible for overseeing the Association's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of these financial statements is located at the Auditing and Assurance Standards Board website at:

[www.auasb.gov.au/auditors\\_responsibilities/ar4.pdf](http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf)

This description forms part of our independent auditor's report.



**William Buck**  
ABN 38 280 203 274



**G.W. Martinella**  
Partner

Dated this 17<sup>th</sup> day of August, 2018.

**AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT FOR PROFITS COMMISSION ACT 2012 TO THE MEMBERS OF THE BOARD OF MALLEE FAMILY CARE INC.**

I declare that, to the best of my knowledge and belief during the year ended 30 June 2018 there have been:

- no contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- no contraventions of any applicable code of professional conduct in relation to the audit.



**William Buck**  
ABN 38 280 203 274



**G.W. Martinella**  
Partner

Dated this 17<sup>th</sup> day of August, 2018.

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**Statement of Profit And Loss and Other Comprehensive Income for the Year Ended 30 June 2018**

	Note	2018 \$	2017 \$
<i>Revenue</i>			
Contract revenue from Government	2(a)	17,492,975	15,681,821
Other program income		156,529	281,227
Fee for service income	2(b)	2,774,812	3,060,504
Donations and fundraising	2(c)	358,590	476,068
Opportunity shops and trading income		-	20,682
Investment income	2(d)	159,953	91,154
Sundry income		220,236	373,382
Profit on sale of fixed assets		55,162	159,125
<b>Total Revenue</b>		<b>21,218,257</b>	<b>20,143,963</b>
<i>Less: Expenses</i>			
Employee benefits		13,483,345	13,197,699
Program delivery		3,134,046	3,089,957
Payments to beneficiaries		309,897	388,625
Building occupancy and operating		560,695	585,913
Motor vehicles		222,330	234,817
Administration		1,086,588	1,046,774
Fundraising costs		100,442	149,750
Interest and finance charges		26,599	22,038
Depreciation and Amortisation	3	460,675	541,744
<b>Total Expenditure</b>		<b>19,384,617</b>	<b>19,257,317</b>
<b>Net surplus for the year</b>		<b>1,833,640</b>	<b>886,646</b>
<i>Other Comprehensive Income</i>			
Fair value adjustment for Buildings and properties transferred to Non current assets held for sale	7, 8(b)	(55,139)	(271,940)
Revaluation of land and buildings	8(b)	-	(30,907)
<b>Total Comprehensive Income for the Year</b>		<b>1,778,501</b>	<b>583,799</b>

The accompanying notes form part of these financial statements

**Statement of Financial Position  
as at 30 June 2018**

	Note	2018 \$	2017 \$
<i>Current Assets</i>			
Cash and cash equivalents	5	8,558,567	5,441,632
Cash investments	5	1,550,000	1,515,205
Receivables	6	200,073	353,714
Other current assets	7	250,751	1,452,611
<b>Total Current Assets</b>		<b>10,559,391</b>	<b>8,763,162</b>
<i>Non-Current Assets</i>			
Property, plant and equipment	8	5,851,096	6,126,350
Intangibles	9	181,356	111,994
Total Non-Current Assets		<b>6,032,452</b>	<b>6,238,344</b>
<b>Total Assets</b>		<b>16,591,843</b>	<b>15,001,506</b>
<i>Current Liabilities</i>			
Payables	10	1,059,837	1,186,945
Employee benefits	11	1,731,805	1,836,911
Contract income in advance		1,404,496	1,271,788
Hire purchase liability (net)	12(a)	162,793	261,381
<b>Total Current Liabilities</b>		<b>4,358,931</b>	<b>4,557,025</b>
<i>Non-Current Liabilities</i>			
Employee benefits	11	100,063	150,462
Hire purchase liability (net)	12(b)	442,636	382,307
<b>Total Non-Current Liabilities</b>		<b>542,699</b>	<b>532,769</b>
<b>Total Liabilities</b>		<b>4,901,630</b>	<b>5,089,794</b>
<b>Net Assets</b>		<b>11,690,213</b>	<b>9,911,712</b>
<i>Equity</i>			
Accumulated surplus		7,795,029	5,998,762
General reserves	13	2,081,066	2,081,066
Chances for Children - Special Purpose Reserve	1(h), 18	361,980	379,746
Chances for Children Bequests - Special Purposes Reserve	18	1,452,138	1,452,138
<b>Total Equity</b>		<b>11,690,213</b>	<b>9,911,712</b>

The accompanying notes form part of these financial statements

**Statement of Cashflows  
for the Year Ended 30 June 2018**

	Note	2018 \$ Inflows (Outflows)	2017 \$ Inflows (Outflows)
<i>Cashflows from operating activities</i>			
<b>Receipts</b>			
Contract payments from Government		19,564,927	17,319,623
Donations and fundraising		360,958	484,399
Interest received		159,953	69,953
Other receipts		3,564,405	4,080,406
		<b>23,650,243</b>	<b>21,954,381</b>
<b>Payments</b>			
Payments to employees		(13,639,368)	(13,356,964)
Payments to suppliers and providers		(5,681,478)	(5,910,926)
Payments to Beneficiaries, Chances for Children		(340,887)	(427,488)
Interest paid		-	-
GST paid		(1,724,559)	(1,403,075)
		<b>(21,386,292)</b>	<b>(21,098,452)</b>
<b>Net cash provided by operating activities</b>	14	<b>2,263,951</b>	<b>855,929</b>
<i>Cashflows from investing activities</i>			
Payments for fixed assets and intangibles		(227,142)	(116,064)
Proceeds from sale of fixed assets		64,182	229,364
Proceeds from sale of assets held for resale		1,319,861	265,000
<b>Net cash provided by investing activities</b>		<b>1,156,901</b>	<b>378,300</b>
<i>Cashflows from financing activities</i>			
Hire Purchase contracts repaid		(269,122)	(229,386)
Transfer to term deposits with terms exceeding 3 months		(34,795)	-
<b>Net cash used in financing activities</b>		<b>(303,917)</b>	<b>(229,386)</b>
Net increase in cash for the year		3,116,935	1,004,843
Cash as beginning of financial year		5,441,632	4,436,789
<b>Cash at end of financial year</b>	5	<b>8,558,567</b>	<b>5,441,632</b>

The accompanying notes form part of these financial statements

**Statement of Changes in Equity  
for the Year Ended 30 June 2018**

	<i>Total 2018 \$</i>	<i>Total 2017 \$</i>	<i>Accum. Surplus 2018 \$</i>	<i>Accum. Surplus 2017 \$</i>
Balance at beginning of the financial year	9,911,712	9,327,913	5,998,762	5,346,207
Surplus/(Deficit) for the year	1,833,640	886,646	1,851,406	924,495
Other comprehensive income for the year	(55,139)	(302,847)	(55,139)	(271,940)
Transfers to/(from) Reserves	-	-	-	-
<b>Balance at the end of the financial year</b>	<b>11,690,213</b>	<b>9,911,712</b>	<b>7,795,029</b>	<b>5,998,762</b>

The above statement should be read in conjunction with the accompanying notes

**Notes to the Financial Statements  
for the Year Ended 30 June 2018**

**Note 1: Statement of significant  
accounting policies**

The financial statements were authorised for issue on 17 August 2018 by the committee.

**Basis of Preparation**

Mallee Family Care Inc. ("the Agency") applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB1053: Application of Tiers of Australian Accounting Standards and AASB2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements and other applicable Australian Accounting

Standards - Reduced Disclosure Requirements.

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Board ("AASB") and the Australian Charities and Not-For-Profit Commission Act 2012. The Agency is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result

in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest

<i>Special Purposes Reserves</i>					
<i>General Reserves (Note 13) 2018 \$</i>	<i>General Reserves (Note 13) 2017 \$</i>	<i>Chances for Children (Note 18) 2018 \$</i>	<i>Chances for Children (Note 18) 2017 \$</i>	<i>Chances for Children Bequests (Note 18) 2018 \$</i>	<i>Chances for Children Bequests (Note 18) 2017 \$</i>
2,081,066	2,111,973	379,746	417,595	1,452,138	1,452,138
-	-	(17,766)	(37,849)	-	-
-	(30,907)	-	-	-	-
-	-	-	-	-	-
<b>2,081,066</b>	<b>2,081,066</b>	<b>361,980</b>	<b>379,746</b>	<b>1,452,138</b>	<b>1,452,138</b>

dollar. All amounts are expressed in Australian dollars.

**Accounting Policies**

**(a) Property, Plant and Equipment**

Land and buildings are measured at fair value based on periodic, but completed at least every 5 years, valuations by external independent valuers, less accumulated depreciation for buildings.

In periods when the freehold land and buildings are not subject to an independent valuation, the directors conduct directors' valuations to ensure the carrying amount for the land and buildings is not materially different from fair value.

Increases in the carrying amount

arising on revaluation of land and buildings are recognised in other comprehensive income and accumulated in the revaluation surplus in equity. Revaluation decreases that offset previous increases in the same class of assets shall be recognised in other comprehensive income under the heading of revaluation surplus. Other decreases are recognised in profit and loss.

Any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event that the carrying amount of plant and equipment is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised either in surplus or deficit, or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when the impairment indicators are present, refer Note 1(p).

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 1: Significant Accounting Policies (cont)

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Agency and the costs of the item can be measured reliably. All repairs and maintenance are recognised as expenses in profit and loss during the financial year in which they are incurred.

Assets with a cost in excess of \$1,500 are capitalised and depreciation has been provided on depreciable assets so as to allocate their cost - or valuation - over their estimated useful lives using the methods as set out below. Estimates of the remaining useful lives and depreciation method for all assets are reviewed at least annually.

Gains and losses on disposals are determined by comparing net proceeds with the carrying amount. These gains and losses are recognised in profit and loss in the period in which they occur. When revalued assets are sold, amounts

The depreciation rates used for each class of depreciable asset are:

Depreciable Asset:	Depreciation Method:	Depreciation Rate:
Furniture and equipment	Prime Cost	10% to 20%
Computer equipment	Prime Cost	25% to 40%
Buildings	Prime Cost	1.67%
Building improvements	Prime Cost	5% to 20%
Motor vehicles	Prime Cost	20%

included in the revaluation surplus relating to that asset are transferred to retained surplus.

#### (b) Intangible Assets (Computer Software)

Acquired computer software licences are initially capitalised at cost, which includes the purchase price (net of any discounts and rebates) and other directly attributable costs of preparing the asset for its intended use. Direct expenditure including employee costs, which enhances or extends the performance of computer software beyond its specifications and which can be reliably measured, is added to the original cost of the software. Costs associated with maintaining the computer software are recognised as an expense when incurred.

Computer software licences are subsequently carried at cost less accumulated amortisation and accumulated impairment losses. These costs are amortised to profit or loss using the straight-line method over their estimated useful lives of two and a half to three years.

The amortisation period and amortisation method are reviewed at least at each balance sheet date. The effects of any revision are recognised in profit or loss when the changes arise.

#### (c) Fair Value of Assets and Liabilities

The Agency measures some of its assets and liabilities at fair value on a recurring basis.

Fair value is the price the Agency would receive to sell an asset or

would have to pay to transfer a liability in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market value may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. The valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability) or, in the absence of a such a market, information is extracted from the most advantageous market available to the entity at the reporting date (i.e. the market that maximises the receipts from the

sale of an asset or minimises the payment that would be required to transfer a liability, after taking into account transaction and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities may be valued, where there is no observable market price in relation to the transfer of an identical or similar financial instrument, by reference to observable market information where identical or similar instruments are held as assets. Where this information is not available, other valuation techniques are adopted and, where significant, are detailed in the respective notes to the financial statements.

#### (d) Employee Provisions

##### Short term employee benefits

Provision is made for the Agency's obligation for short-term employee benefits. Short-term employee

benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and time-off in lieu of overtime. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The Agency's obligations for short-term employee benefits such as wages and salaries are recognised as a part of current trade and other payables in the statement of financial position.

##### Long term employee benefits

Provision is made for employees' annual leave and long service leave entitlements not expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. Long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 1: Significant Accounting Policies (cont)

future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to end-of-reporting-period market yields on government bonds that have maturity dates approximating the terms of the obligations. Any remeasurements of other long-term employee benefit obligations due to changes in assumptions are recognised in profit or loss in the periods in which the changes occur.

The Agency's obligations for long-term employee benefits are presented as non-current provisions in its statement of financial position, except where the Agency does not have an unconditional right to defer settlement for at least 12 months after the reporting date, in which case the obligations are presented as current provisions.

#### (e) Revenue and Other Income

##### *Contract Revenue from Government*

The Agency has adopted the revenue recognition provisions of AASB 1058 (and the related amendments to AASB 15) prior to

that Standard coming into effect on 1 January 2018. Early adoption is permitted by the Standard and the Agency has determined that the new standard provides the most appropriate basis for recognition of income from this contract revenue.

The Agency has determined that its agreements with various Government funders are contracts. The funders are able to enforce their rights in the contracts to require the Agency to return the funds provided if the Agency does not fulfil specific performance obligations, and the funding provided can be reasonably allocated across these performance obligations.

When revenue is received it is recognised in the statement of financial position as a liability, contract income in advance, until the service obligations to the funders are met. Income is recognised proportionally as services to meet contracted performance obligations are delivered.

##### *Other Income*

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Revenue from the provision of services is recognised on the provision of the service to the customer.

All revenue is recognised net of goods and services tax.

#### (f) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. For purposes of the Cash flow Statement, cash and cash equivalents includes cash on hand, at bank and on deposit.

#### (g) Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Agency during the reporting period that remain unpaid. The balance is recognised as a current liability with

the amounts normally paid within 30 days of recognition of the liability.

#### (h) Chances For Children Fund

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership between the Agency and three water authorities in north western Victoria. Its charter is to raise money from public subscription and general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances provides funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of a separate advisory board. As such, Chances is operated as a Special Purpose Reserve within the Agency. Income and expenditure identified as relating to Chances is recognised accordingly in the Income and Expenditure Statement. Assets

representing the net balance of the fund are identified in the Balance Sheet and the capital of the fund is disclosed as a Special Purpose Reserve within Equity.

In addition, supplementary financial statements designed to provide an understanding of the financial position and performance of the Chances For Children Fund are included at Note 18.

#### (i) Internal Transactions

In compiling this financial report, internal transactions, including charges to programs for use of motor vehicles, property, occupancy, general administration and other services have been eliminated.

#### (j) Accounts Receivable and Other Debtors

Accounts receivable and other debtors largely include amounts due from customers for the provision of services provided in the ordinary course of business. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Trade receivables are non interest bearing and are generally collected within 30 days.

#### (k) Goods and services tax

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office ("ATO").

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable, to the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

#### (l) Income Tax

The Agency has an Income Tax Exemption under Subdivision 50-B of the Income Tax Assessment Act 1997 and therefore is not subject to income tax.

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 1: Significant Accounting Policies (cont)

#### (m) Superannuation

In accordance with statutory requirements the Agency contributed 9.5% (2017: 9.5%) of gross remuneration for its accumulation members to a range of funds as designated by the members. Assets accumulate in the funds to meet members' benefits as they retire. These contributions are recognised as an expense when incurred.

#### (n) Reserves

##### *Asset Revaluation Reserve*

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets.

##### *General Capital Reserve*

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

##### *Building Reserve*

The building reserves are used to record funds provided through fund raising efforts specifically for the

purchase and upgrade buildings in Mildura, Swan Hill and Kerang.

#### (o) Impairment Of Assets

At the end of each reporting period, the Agency assesses whether there is any indication that an asset may be impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (eg in accordance with the revaluation model in AASB 116: Property, Plant and Equipment). Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed

the amount in the revaluation surplus for that class of asset.

#### (p) Financial Instruments

##### *Recognition, Measurement and Classification*

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the Agency commits itself to either purchase or sell the asset (ie trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs, except where the instrument is classified as at fair value through profit and loss, in which case the transaction costs are recognised immediately as expense in profit and loss.

#### (i) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments, that are not quoted in an active market and are subsequently measured at amortised cost using the effective interest rates method.

#### (ii) Financial liabilities

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

##### *Impairment*

At each reporting date, the Agency assesses whether there is objective evidence that a financial instrument has been impaired. Impairment gains and losses are recognised in the statement of operations.

##### *Derecognition*

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the Agency no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are either extinguished, cancelled or expire. The difference between the carrying value of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash

assets or liabilities assumed, is recognised in the profit and loss.

#### (q) Critical Accounting Judgements, Estimates and Assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed next.

##### *Estimation of useful lives of assets*

The Agency determines the estimated useful lives and related depreciation and charges for its property, plant and equipment. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation charge will increase where the useful lives are less than previously estimated lives, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or written down.

##### *Impairment of non-financial assets*

The Agency assesses impairment of non-financial assets at each reporting date by evaluating conditions specific to the Agency and to the particular asset that may lead to impairment. If an impairment trigger exists, the recoverable amount of the asset is determined. This involves fair value less costs of disposal or value-in-use calculations, which incorporate a number of key estimates and assumptions.

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 1: Significant Accounting Policies (cont)

#### Employee benefits provision - current

For the purpose of measurement, AASB 119: Employee Benefits defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. As the Agency expects that all of its employees would use all of their annual leave entitlements earned during a reporting period before 12 months after the end of the reporting period, the Agency believes that obligations for annual leave entitlements satisfy the definition of short-term employee benefits and, therefore, can be measured at the (undiscounted) amounts expected to be paid to employees when the obligations are settled.

#### Employee benefits provision - non current

As discussed in note 1(d), the liability for employee benefits expected to be settled more than 12 months from the reporting date are recognised and measured at the present value of the estimated future cash flows to be made in respect of all employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increases through promotion and inflation have been taken into account.

#### (r) New Accounting Standards for Application in future periods

Certain new Australian Accounting Standards have been issued that are not mandatory for the 30 June 2018 reporting period. The Agency has assessed these pending standards and has identified that no material impact will flow from the application of these standards in future reporting periods.

	2018 \$	2017 \$
<b>Note 2: Revenue</b>		
<b>(a) Government Contract Revenue</b>		
Victorian Government	8,298,813	7,390,558
Commonwealth Government	5,551,650	5,513,268
New South Wales Government	3,642,512	2,777,995
	<b>17,492,975</b>	<b>15,681,821</b>
<b>(b) Fee for Service Income</b>		
Includes income from service delivery contracts not directly funded by government.		
<b>(c) Donations and Fundraising</b>		
Bequests	90	19,962
Other fundraising	358,500	456,106
	<b>358,590</b>	<b>476,068</b>
<b>(d) Investment Income</b>		
Interest	159,953	91,154
	<b>159,953</b>	<b>91,154</b>
Rent on sub-tenancies in operating properties amounting to \$82,484 (2017: \$170,990) has been included in other program income.		
<b>Note 3: Surplus for the Year</b>		
<b>The surplus for the year is after charging: Depreciation:</b>		
Buildings and building improvements	112,196	179,119
Furniture and equipment (Operations)	68,419	147,013
Motor vehicles	217,559	147,631
Total Depreciation	<b>398,174</b>	<b>473,763</b>
Amortisation of intangibles (Software)	62,501	67,981
	<b>460,675</b>	<b>541,744</b>
Superannuation contributions	1,060,861	1,031,656
Rental expense on operating leases	77,012	30,717
<b>Note 4: Key Management Personnel Compensation</b>		
Any persons having authority and responsibility for planning, directing and controlling activities of the Agency, directly or indirectly, are considered to be key management personnel (KMP). The totals of remuneration paid to KMP of the Agency during the year are as follows:		
Key management personnel compensation	<b>509,268</b>	<b>572,164</b>

For details of any other transactions with KMP, refer to Note 15.

## Notes to the Financial Statements for the Year Ended 30 June 2018

	Note	2018 \$	2017 \$
<b>Note 5: Cash and Cash Equivalents</b>			
Petty cash advances and cash on hand		1,250	1,490
Cash at bank - unrestricted		1,138,660	4,577,975
Cash at bank - Chances for Children	18	1,814,118	316,679
Short term investments - term deposits		5,604,539	545,488
Cash and Cash Equivalents		<b>8,558,567</b>	<b>5,441,632</b>
Term deposits where term exceeds 3 months		1,550,000	-
Term deposits where term exceeds 3 months, Chances for Children	18	-	1,515,205
Cash Investments		<b>1,550,000</b>	<b>1,515,205</b>
The effective interest rate on short-term bank deposits was 2.37% (2017: 2.5%). These deposits have maturities ranging from 90 to 105 days.			
<b>Note 6: Receivables - Current</b>			
Sundry debtors		209,996	363,714
Other receivables		77	-
less Provision for doubtful debts		(10,000)	(10,000)
		<b>200,073</b>	<b>353,714</b>
Movement in Provision for Doubtful Debts:			
Opening balance		(10,000)	(10,000)
Charged to expense		-	-
Closing balance		<b>(10,000)</b>	<b>(10,000)</b>
Financial assets at amortised cost classified as receivables: Total current		<b>200,073</b>	<b>353,714</b>
<b>Note 7: Other Current Assets</b>			
Prepayments		83,148	77,611
Non-current assets held for sale		167,603	1,375,000
		<b>250,751</b>	<b>1,452,611</b>

During the year ended 30 June 2018 the Board resolved to actively market a property owned by the Agency. In implementing this decision, the property was assessed to ensure the carrying value was consistent with the fair value, then transferred from property, plant and equipment to assets held for sale. The sales of the two properties held for resale at 30 June 2017, were completed in the 2018 financial year. Through the process of marketing these properties, further adjustments were made to align their carrying value with fair value.

	2018 \$	2017 \$
<b>Movements in Non-current assets held for resale are summarised below:-</b>		
Balance at beginning of year	1,375,000	-
Transferred from property, plant and equipment	167,603	1,640,000
Fair value adjustment	(55,139)	-
Net sale proceeds	(1,319,861)	(265,000)
Balance at end of year	<b>167,603</b>	<b>1,375,000</b>
<b>Note 8: Property, Plant and Equipment</b>		
<b>(a) Gross carrying amount and accumulated depreciation</b>		
Land at fair value (i)	1,604,000	1,699,000
	<b>1,604,000</b>	<b>1,699,000</b>
Buildings at fair value (i)	3,180,847	3,255,847
Capital Work in Progress - Buildings	113,362	43,990
less Accumulated depreciation	(145,679)	(93,820)
	<b>3,148,530</b>	<b>3,206,017</b>
Building improvements at cost and fair value (i)	1,148,308	1,143,306
less Accumulated depreciation	(865,579)	(809,456)
	<b>282,729</b>	<b>333,850</b>
Motor vehicles (at cost)	1,508,433	1,528,657
less Accumulated depreciation	(813,903)	(820,831)
	<b>694,530</b>	<b>707,826</b>
Furniture and equipment (at cost)	899,963	948,837
less Accumulated depreciation	(778,656)	(769,180)
	<b>121,307</b>	<b>179,657</b>
Net Property, plant and equipment	<b>5,851,096</b>	<b>6,126,350</b>

(i) The Board has reviewed fair values at 30 June 2018 and is satisfied that carrying values are consistent with fair values at that date. Refer Note 22.

## Notes to the Financial Statements for the Year Ended 30 June 2018

(b) Reconciliations of the carrying amounts of each class of asset Year Ended 30 June 2018 Reconciliation of carrying values by asset class	Land \$	Buildings \$	Building Improvements \$	Motor Vehicles \$	Furniture & Equipment \$	Total \$
Balance at the beginning of year	1,699,000	3,206,017	333,850	707,826	179,657	6,126,350
Additions	-	69,372	6,819	204,263	19,089	299,543
Disposals	-	-	-	-	(9,020)	(9,020)
<b>Properties Actively Marketed (Refer Note 7):</b>						
Transfer to Non current assets held for sale	(95,000)	(72,603)	-	-	-	(167,603)
Revaluation	-	-	-	-	-	-
Depreciation expense	-	(54,256)	(57,940)	(217,559)	(68,419)	(398,174)
Carrying amount at the end of year	<b>1,604,000</b>	<b>3,148,530</b>	<b>282,729</b>	<b>694,530</b>	<b>121,307</b>	<b>5,851,096</b>

### (b) Reconciliations of the carrying amounts of each class of asset Year Ended 30 June 2017 Reconciliation of carrying values by asset class

Balance at the beginning of year	2,394,000	4,362,428	514,099	481,572	385,099	8,137,198
Additions	-	43,989	14,829	495,967	106,463	661,248
Disposals	-	-	-	(54,719)	(20,792)	(75,511)
<b>Properties Actively Marketed (Refer Note 7):-</b>						
Transfer to Non current assets held for sale	(695,000)	(847,443)	(97,557)	-	-	(1,640,000)
Revaluation	-	(30,907)	-	-	-	(30,907)
Fair Value Adjustment	-	(250,520)	(21,420)	-	-	(271,940)
Depreciation expense	-	(71,530)	(76,101)	(214,994)	(179,119)	(541,744)
Transfer to Intangible Assets (Software)	-	-	-	-	(111,994)	(111,994)
Carrying amount at the end of year	<b>1,699,000</b>	<b>3,206,017</b>	<b>333,850</b>	<b>707,826</b>	<b>179,657</b>	<b>6,126,350</b>

### Note 9: Intangibles

	2018 \$	2017 \$
(a) Gross carrying amount and accumulated amortisation Software (at cost)	396,103	264,240
less Accumulated amortisation	(214,747)	(152,246)
	<b>181,356</b>	<b>111,994</b>

	Software \$	Total \$
<b>(b) Reconciliations of the carrying amounts of each class of asset Year Ended 30 June 2018 Reconciliation of carrying values by asset class</b>		
Balance at the beginning of year	111,994	111,994
Additions	131,863	131,863
Disposals	-	-
Amortisation expense	(62,501)	(62,501)
Carrying amount at the end of year	<b>181,356</b>	<b>181,356</b>

### Year Ended 30 June 2017 Reconciliation of carrying values by asset class

Balance at the beginning of year	-	-
Transfer from Furniture and Equipment	111,994	111,994
Carrying amount at the end of year	<b>111,994</b>	<b>111,994</b>

### Note 10: Payables

#### Current Unsecured

	2018 \$	2017 \$
Trade Creditors	258,608	151,792
Sundry Creditors	13,492	220,528
GST and PAYG payable	264,140	277,208
Other creditors	523,597	537,417
	<b>1,059,837</b>	<b>1,186,945</b>
Financial liabilities at amortised cost classified as payables: Total current	<b>795,697</b>	<b>909,737</b>

#### Collateral pledged

No collateral has been pledged for any payables balances.

### Note 11: Employee Benefits

#### Current

Provision for annual leave	702,935	844,651
Provision for time-off in lieu of overtime	79,107	86,976
Provision for long service leave	949,763	905,284
	<b>1,731,805</b>	<b>1,836,911</b>

#### Non Current

Provision for long service leave	100,063	150,462
<b>Total</b>	<b>1,831,868</b>	<b>1,987,373</b>

## Notes to the Financial Statements for the Year Ended 30 June 2018

	2018 \$	2017 \$
<b>Note 12: Hire Purchase Liabilities</b>		
<b>(a) Current</b>		
Secured hire purchase contracts	186,926	283,797
Less Unexpired finance charges	(24,133)	(22,416)
	<b>162,793</b>	<b>261,381</b>
<b>(b) Non-Current</b>		
Secured hire purchase contracts	465,552	408,650
Less Unexpired finance charges	(22,916)	(26,343)
	<b>442,636</b>	<b>382,307</b>
Hire Purchase Commitments:		
Payments due not later than 12 months	186,926	283,797
Payments due between 12 months and 5 years	465,552	408,650
Minimum Hire Purchase Payments	652,478	692,447
Less: Future finance charges	(47,049)	(48,759)
	<b>605,429</b>	<b>643,688</b>

Each hire purchase contract is secured by the underlying asset, which in all cases is a motor vehicle.

	2018 \$	2017 \$
<b>Note 13: Reserves</b>		
Swan Hill building reserve	95,000	95,000
Kerang building reserve	72,820	72,820
Mildura building reserve	269,638	269,638
General capital reserve	551,343	551,343
Asset Revaluation Reserve	1,092,265	1,092,265
	<b>2,081,066</b>	<b>2,081,066</b>

### Building Reserves - Swan Hill, Kerang and Mildura

These reserves were created to identify funds raised specifically for the construction and upgrade of buildings at the three locations. The funds were treated as income when received.

### General Reserve

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

### Asset Revaluation Reserve

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets. The Assets Revaluation Reserve is comprised as follows:-

	Land		Buildings	
	2018 \$	2017 \$	2018 \$	2017 \$
Balance at the beginning of the year	1,012,238	1,012,238	80,027	110,934
Revaluation increment (decrement)	-	-	-	(30,907)
Balance at the end of the year	<b>1,012,238</b>	<b>1,012,238</b>	<b>80,027</b>	<b>80,027</b>

	2018 \$	2017 \$
<b>Note 14: Cash Flow Information</b>		
<b>Reconciliation of Net Result for the year to Net Cash Inflow (Outflow) from Operating Activities</b>		
Net surplus for the year	1,833,640	886,646
<b>Non-cash items in current year surplus:</b>		
Depreciation and amortisation	460,675	541,744
Hire purchase finance charges	26,599	22,038
Interest reinvested on deposits with maturities longer than 3 months	-	(21,201)
Profit on sale of fixed assets	(55,162)	(153,852)
<b>Changes in assets and liabilities:</b>		
Increase (decrease) in payables	(114,558)	(337,112)
Increase (decrease) in contracts income in advance	132,708	90,189
Increase (decrease) in employee provisions	(155,505)	(159,271)
Increase (decrease) in GST and PAYG	(12,550)	62,850
Decrease (increase) in accounts receivable	153,641	(83,590)
Decrease (increase) in prepayments	(5,537)	7,488
<b>Net cash from operating activities</b>	<b>2,263,951</b>	<b>855,929</b>

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 15: Related Party Transactions

#### (i) Responsible Persons

The names of the board members who held office during the reporting period are:-

Ross Lake (Chair)

John Cooke (Chair of Audit Committee,)

Michael Hopkins (Deputy Chair)

Jim Kirkpatrick (resigned October 2017)

Julia Morgan

Michelle Oates

Larry O'Connor (Treasurer)

Marie Schlemme (resigned October 2017)

Margaret Thomson

#### (ii) Board Members' Remuneration

No remuneration was paid to board members during the year.

#### (iii) Board Members' Transactions

During the year the following transactions with Board Members or Board Member-related entities were recognised:

A business in which Ross Lake has a beneficial interest is a supplier of fuel to the Agency. The terms of the transactions were net 30 days and the total payments recognised in the financial report were \$7,650 (2017 - \$14,350). An amount of \$500 was owed by the Agency at 30 June 2018 (2017 - \$1,000).

An organisation of which John Cooke is Board member and deputy chair purchased consulting services

from the Agency. The terms of the transactions were consistent with normal trading terms and the total of amounts received in the financial report was \$nil (2017 - \$25,190). An amount of \$nil was owed to the Agency at 30 June 2018 (2017 - \$nil).

#### (iv) Retirement and Superannuation Payments

Amounts paid directly on retirement from office or to prescribed superannuation funds for the provision of retirement benefits for board members were \$nil (2017 - \$nil).

#### (v) Loans

No loans have been made, guaranteed or secured by the Agency to Key Management Personnel during the reporting period.

#### (vi) Other related party transactions

There are no other matters to report.

### Note 16: Capital Commitments

As at 30 June 2018 the Agency had capital commitments for a major information technology upgrade amounting to \$96,250 (including GST) and building works extending an office in Swan Hill amounting to \$35,000 (including GST). (2017: \$nil)

### Note 17: Agency Details

The principal places of business of the Agency are as follows:-

1-3 Devenport Street DARETON  
3 Scoresby Street KERANG  
122 Ninth Street MILDURA  
53 Eighth Street MILDURA  
229 Beveridge Street SWAN HILL

Mallee Family Care Inc. operates in one geographic area being the Mallee region of north west Victoria and south west New South Wales.

### Note 18: Chances for Children Fund Financial Statements

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership between the Agency and three water authorities, Lower Murray Water, First Mildura Irrigation Trust and Sunraysia Rural Water. Its charter is to raise money from public subscription and general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances will provide funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of an advisory board.

## Chances for Children Fund Income and Expenditure Statement

	Note	2018 \$	2017 \$
<b>Revenue</b>	18(a)		
Sustaining Supporters		205,273	181,120
Other donations		36,740	90,682
Fundraising activities		56,678	85,130
Sundry income		3,809	1,695
<b>Total Operating Revenue</b>		<b>302,500</b>	<b>358,627</b>
<b>Expenditure</b>	18(a)		
Other operating and project expenses		10,369	7,851
		<b>10,369</b>	<b>7,851</b>
<b>Funds Available For Distribution</b>		<b>292,131</b>	<b>350,776</b>
less Payments to beneficiaries		(309,897)	(388,625)
<b>Operating surplus Chances For Children</b>		<b>(17,766)</b>	<b>(37,849)</b>

## Chances for Children Fund Statement of Financial Position

<b>Current Assets</b>			
Cash at bank		1,814,118	316,679
Term deposit where term exceeds 3 months		-	1,515,205
<b>Total Current Assets</b>		<b>1,814,118</b>	<b>1,831,884</b>
<b>Total Assets</b>		<b>1,814,118</b>	<b>1,831,884</b>
<b>Net Assets</b>		<b>1,814,118</b>	<b>1,831,884</b>
<b>Fund Equity</b>			
Opening general reserve balance		379,746	417,595
Surplus (deficit) for year		(17,766)	(37,849)
Closing general reserve balance		<b>361,980</b>	<b>379,746</b>
Opening bequests reserve balance		1,452,138	1,452,138
Transfer from general reserve		-	-
Closing bequests reserve balance		<b>1,452,138</b>	<b>1,452,138</b>
Closing fund balance		<b>1,814,118</b>	<b>1,831,884</b>

## Notes to the Financial Statements for the Year Ended 30 June 2018

### Note 18: Chances for Children Fund Income and Expenditure Statement (cont)

#### (a) Internal Transactions

Revenue and expenditure in these supplementary financial statements includes internal transactions with the operating fund of the Agency. In the income and expenditure statement, these transactions have been eliminated in accordance with the accounting policy outlined in Note 1(i).

#### (b) Contingent Liability for Future

##### Beneficiary Payments

A significant proportion of payments to beneficiaries of Chances For Children represents support for young people undertaking tertiary study. No commitment is given to tertiary beneficiaries at the commencement of the first year of their studies that support will automatically be granted over the duration of their course. However, in the normal course of events beneficiaries do receive support from Chances For Children for at least the second year of their studies. Circumstances where funding will not be continued include deferral or termination of the course and an improvement in the student's financial situation.

At 30 June 2018, the estimated commitment to future funding of existing tertiary beneficiaries is \$233,802 (2017: \$237,880). This figure is calculated based on the net present value of estimated future cash outflows relating to these beneficiaries. It takes account of anticipated future drop out rates and other mitigating factors.

### Note 19: Contingent Assets and Liabilities

As at 30 June 2018 the Agency had no material contingent assets or liabilities other than the contingent liability outlined in Note 18(b).

### Note 20: Events occurring subsequent to Reporting Date

No events have occurred subsequent to balance date which are likely to materially effect any of the balances or values reported in the financial statements.

Note	2018 \$	2017 \$
<b>Note 21: Financial Risk Management</b>		
<b>Financial Assets</b>		
Cash and cash equivalents	8,294,449	5,441,632
Cash and cash equivalents, Chances for Children	1,814,118	1,794,035
Loans and receivables	200,073	353,714
	<b>10,308,640</b>	<b>7,589,381</b>
<b>Financial liabilities</b>		
Financial liabilities at amortised cost		
- payables	795,697	909,737
- hire purchase liabilities	605,429	643,688
	<b>1,401,126</b>	<b>1,553,425</b>

### Note 22: Fair Value Measurements

The Agency has assets as set out in the table below that are measured at fair value on a recurring basis after initial recognition. The Agency does not subsequently measure any liabilities on a recurring basis and has no assets or liabilities that are measured at fair value on a non-recurring basis.

	Note	2018 \$	2017 \$
<b>Non-financial assets</b>			
Non-current assets held for sale(i)	7	167,603	1,375,000
Freehold land (ii)	8(a)	1,604,000	1,699,000
Freehold buildings (iii)	8(a)	3,431,259	3,539,867
		<b>5,035,259</b>	<b>5,238,867</b>

(i) For Non-current assets held for sale, the fair values have been based on advice provided by the selling agent.

(ii) For freehold land, the fair values have been determined using a market approach based on 2016 independent valuations. The board has reviewed the

carrying values at 30 June 2018 and is satisfied that these are consistent with fair value at that date.

(iii) For freehold buildings, the fair values have been determined using a market approach based on 2016 independent valuations. The board has reviewed the

carrying values at 30 June 2018 and is satisfied that these are consistent with fair value at that date.

## Notes to the Financial Statements for the Year Ended 30 June 2018

Note	2018 \$	2017 \$
<b>Note 23: Operating Lease Commitments</b>		
<b>Minimum lease payments under non-cancellable operating leases</b>		
Payments due not later than 12 months	144,440	-
Payments due between 12 months and 5 years	73,610	-
Minimum Operating Lease Payments	<b>218,050</b>	-
The Agency has entered into a rental lease agreement for use of premises at 53 Eighth Street, Mildura. The Agency has also entered into a rental lease agreement for use of photocopiers.		

### Mallee Family Care Inc.

#### Statement by Members of The Board for the Year Ended 30 June 2018

In the opinion of the Board the financial report set out on pages 27 to 50:

1. Presents a true and fair view of the financial position of Mallee Family Care Inc. as at 30 June 2018 and its performance for the year ended on that date in accordance with Australian Accounting Standards - Reduced Disclosure requirements and the requirements of Division 60 of the Australian Charities and Not-For-Profits Commission Act 2012; and
2. At the date of this statement there are reasonable grounds to believe that Mallee Family Care Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board pursuant to regulation 60-15 of the Australian Charities and Not-For-Profit Commission Regulations 2013 and is signed for and on behalf of the Board by:



Ross Lake **President**



Larry O'Connor **Treasurer**  
Dated: 17 August 2018

## Our Staff

Raymond Alabaster	Natalee Catanzariti	Lauren Droffelaar	Evette Harker	Donna Johnson
Kane Alderson	Jordan Chadwick	Amy Duke	Sophie Hart	Robyn Johnson
Kristen Alicastro	Helen Chaston	Peta Duncan	Christine Hartwig	Shane Johnston
Jade Alvey	Shaun Clark	Geoffrey Dunstan	Rebecca Hawson	Naomi Jory
Lynette Andrew	Allison Cliffe	Paul Dyke	Julie Hawtin	Sandra Judd
Nicholas Annand	Shannon Clifford	Rhiannon Edelsten	Jacqueline Heaysman	Blessing Keabilwe
Chantelle Barton	Aleisha Clifford	Abida Elahi	Colleen Heintze	Catrina Kelly
Tiarni Baskin	Sharon Coburn	April Elliott	Wendy Hersey	Julie Kelly
Moya Bell	Haylee Coburn	Amanda Ferguson	Jan Hickmott	Whitney Kendrigan
Tori Best	Jane Collins	Aroha Fisher	Stephanie Higgins	Ann Killen
Reminiscing Bettini	Allison Collyer	Vanna Fletcher	Christopher Hobart	Christine Knight
Fiona Bilucaglia	Josephine Comitti	Christine Forbes	Rozanne Hogan	Carolyn La Eduardo
Kaylene Birch	Kate Cotching	Sherrin Ford	Paul Hogarth	Laginha
Christine Bishop	Yazmin Cox	Samia Fox Rajei	Teniel Hogg	Jessica Lanza
Jennifer Blackman	Kristy Cox	Lynne French	Katy Hope	Kim Lavery
Steven Bliim	Emily Craig	Maree Fullgrave	Glen Hornsby	Llywela Lawn
Janet Bonython	Terry Cronin	Jeri Fung	Robyn Hosking	Christine Leamon
Leah Bottams	Nerolea Crossfield	Demelza-Rose Gale	Mitchell Hoyer	Amanda Lowe
Garth Boyd	Robyn Croydon	April Gates	Jasmin Hudson	Brandon Lyell
Tania Brookes	Jennifer Cumming	Marly Gaylor	Darcy Hulland	Jessica MacDonald
Natahlia Brown	Adelle Currow	Melinda George	Jane Hura	Sally Macri
Cathy Bruton	Leesa Dalton	Tahnaya Giddings	Brodie Hussein	Sheryl Maddren
Alicia Bruton	Suzanne Daly	Carmen Gilby	Michelle Ilsley	Renee Mailes
Kellie Bunney	Debbie Dannatt	Kiri Graham	Keisha Ilsley	Janice Male
Vicki Burrell	Carly Davis	Kahlia Gray	John Jackson	Lauren Maloney
Brianna Caldwell	James Davis	Jordyn Greenhill	Kaitlyn Janssen	Pina Mancinelli
Vanessa Callipari	Claudia Davy	Julie Grimshaw	Teresa Jayet	Hazel Mangano
Ashlee Cameron	Cristiane Dean	Katherine Hadfield	Erin Jenkins	Anita Manuel
Tracey Carruthers	Gordon Dehne	Greta Haig	Rhiannon Jennings	Jacinta Martin
Marlene Carter	Graeme Densmore	Ofa Hakalo	Christine Jobe	Vanessa Martin
Karen Casey	Brian Dodson	Garry Halliday	Rachel Johnson	Gabriella Martinez
				Danielle Mazza

Todd McCarthy  
Benjamin McCoy  
Paul McCullagh  
Annye McCullagh  
Angela McGown  
Kim McGrath  
Meagan McGregor  
Adam McGregor  
Fabienne McIntosh  
Allison McLeod  
Claudia McLeod  
Courtney McRae  
Alison Meek  
Rhonda Menzies  
Brea Meyer  
Karen Middleton  
Ashleigh Middleton  
Verity Mihan  
Emma Milne  
Kathryn Mitchell  
Bernadette Mitchell  
Linda Mitchell  
Kylie Mitchell  
Natalie Morgan  
George Mudford  
Courtney Muir-Murtikos  
Debbie Murphy  
Sheila Mutch  
Maralea Nau  
Hailey Nocera  
Peta-Lyn Nosatti  
Margaret Nugent  
Anadil Nusrat

Mandi O'Bree  
Cath O'Connor  
Lisa O'Neill  
Arran O'Rielly  
Lucinda Parr  
Georgie Parsons  
Deonie Pay  
Prudence Piez  
Melissa Pitt  
Joheb Poudel  
Annette Power  
Laura Priest  
Katrina Priest  
Rachel Pumpa  
Peta Reid  
Sharen Riley  
Catherine Robbins  
Kate Robertson  
Briana Roden  
Claire Rorke  
Maurice Rowles  
Mary Ruane-StClair  
Jeraldine Rule  
William Ryan  
Kady Schottler  
Caroline Scott  
Stacy Selleck  
Jessica Sharman  
Josephine Sheldrick  
Margaret Shirley  
Lorraine Slager  
Chloe Sloan  
Gregory Sloan

Rhonda Smith  
Grace Smith  
Brando Smith  
Christine Smith  
Bianca Spooner  
Jason Spratt  
Guy Staker  
Krystle Staker  
Susanne Stanbrook  
Lesley Stephens  
Paula Stevens  
Joanne Stevens  
Lisa-Maree Stevens  
Donna Stewart  
Carol Stokes  
Annalei Sullivan  
Man Yee Sum  
Kerry Sutton  
Mary Symes  
Natalie Symes-  
Hennig  
Lois Taylor  
Erin Theofelos  
Jancy Thomas  
Nicole Thomas  
Rebecca Thompson  
Kerry Thompson  
Tenille Thornton  
Kayla Thornton  
Suzette Toepfer  
Tafeuni Tuitupou  
Makaylla Uebergang  
Annette Undy

Irene Vehekite  
Kylie Wagstaffe  
Kylie Walsh  
Kim Webb  
Brenton West  
Marie Whiting  
Kim Williams  
Alexandra Williams  
Christine Williams  
Ursula Willsmore  
Sara Wilson  
Maree Winslade  
Sarah Woodberry  
Margaret-Anne Wright  
Michelle Zmarzly

### *Years of Service*

#### **20 YEARS**

Glen Hornsby

#### **15 YEARS**

Paul McCullagh  
Michelle Ilsley

#### **10 YEARS**

Shane Johnston  
Amanda Lowe  
Kahlia Gray  
Rhonda Menzies  
Charnae George  
Tracey Carruthers  
Rhonda Smith

# Supporters

### *Chances for Children Sustaining Supporters*

AC Coveney Pty Ltd  
Rebecca Boreham  
Buslink Sunraysia Pty Ltd  
Cash Tyre Service Tyrepower  
Janet Cheung  
Ross & Margaret Cleeland  
Ian & Chris Cook  
Costa Group  
Country Care Hearing  
Erika Cross  
Sam & Diana Cross  
Danenberg Dental Surgery  
David & Liz Dawes  
Geoff, Jillian, Matthew &  
Rebecca Dea  
Devillee's Airconditioning  
& Refridgeration  
EB Mawson & Sons Pty Ltd  
Eye Care Sunraysia  
Optometrists  
Gallasch & Associates Pty Ltd  
Gecko Physiotherapy  
Glory Box Furniture  
Grapeland Pty Ltd  
Dr Vriender Grover  
Dr Riza Gultekin  
Beverly & Gregory Hutchison  
John & Liz Irwin  
Neville & Jan Japp

Joe & Frances Lazzara  
Corey Lewis  
Lions Club Nyah District Inc.  
Tony & Gale Mathews  
Mildura Fruit Company  
Mildura Truck Centre  
Mildura Workingman's Club  
Mike & Tracey Mooney  
Bruno & Anne Moras  
Nangiloc Colignan Farms  
Alan Naylor  
North West Irrigation  
Systems  
Prestige Staffing Personnel  
Qualia Wine Services  
Pty Ltd  
Keith OAM & Jan Richards  
Rhonda & Mark Richmond  
Rob & Jan Ridgwell  
Judith Robins  
Robinson Plumping  
Claire Sheed  
Southern Cross Business  
Advisors  
Southern Cross Farms  
Dr Alan Soward  
Dr Bob Sullivan  
Sunraysia Hearing Clinic  
Swan Hill Toyota/  
Swan Hill Kia  
Ryan Tessier  
Lloyd & Kate Thompson  
Totally Workwear Mildura

Kevin & Jessie Turk  
Wakefield Transport  
Wentworth & District  
Community Bank  
Jeremy & Jessica White  
Wood and Co Real Estate  
Ken & Valda Wright

### *Chances for Children Workplace Givers*

Alicia Bruton  
Allison Collyer  
Amanda Lowe  
Andrew Lucchesi  
Anthony Maiorana  
Bianca Spooner  
Blessing Keabilwe  
Brando Smith  
Catherine O'Connor  
Chelsie Ireland  
Chloe Sloan  
Christine Bishop  
Claudia Davy  
Cristiane Dean  
Donna Tengu  
Epho Tuifua  
Fineasi Tuifua  
Gayle Kennedy  
Gerard Jose  
Guy Staker  
Jackie Heaysman  
Jan Hickmott  
Jane Collins  
Jenny Blackman  
John Turner

Josie Sheldrick  
Karen Casey  
Kate Cotching  
Katherine Hadfield  
Katrina Priest  
Kim Lavery  
Krystle Staker  
Lesley Stephens  
Meaghan Anderson  
Natalee Catanzariti  
Natalie Morgan  
Prue Piez  
Rhonda Smith  
Richard Sexton  
Rosemary Connell  
Sharon Sturre  
Sherrin Ford  
Sione Taufa  
Stacy Selleck  
Staff at Lower Murray Water  
Teresa Jayet  
Tim Rodger  
Todd McCarthy  
William Ryan  
Yazmin Cox

### *Chances for Children Donors*

Andrew Broad MP Office  
Emma Clarke  
Azizi Drouganis  
Holcroft Lawyers  
Aaron Holland  
Karina Sinclair  
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 Mildura Gateway Tavern  
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 Mildura Weekly  
 NWV Motorcycle Club - F P & N Gowers  
 Red Cliffs Secondary College  
 Rotary Club of Swan Hill  
 St Mary McKillop College  
 Sunraysia Autism Support Group  
 J Vanek

**Chances Volunteers Northern Mallee Working Group**

Tyler Beruldsen  
 Emma Clarke  
 Racheal Fyfe  
 Jackie Heaysman  
 Louise Hodgetts  
 Margaret Lauder  
 Kim Lavery  
 Domenic Minaudo

Mike Mooney  
 Michelle Oates  
 Zach Oates  
 Kyla Pollard  
 Lesley Stephens  
 Samantha Stitt  
 Paul Takacs  
 Jenna Yetman

**Chances Volunteers Southern Mallee Working Group**

Kim Lavery  
 George Mudford  
 Rebecca Parseghian  
 Lindsay Rose  
 Marie Schlemme OAM  
 Jacinta Sutton

**Chances for Children Volunteers**

Jason Bell  
 Sean Collins  
 Ashleigh Cox  
 Paul Dillon  
 Jason Kane  
 Lyn McKibben  
 Rod Pearce  
 Marg Wilson

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La Trobe University - Mildura Campus  
 Mildura Fruit Company  
 Morelofert  
 Nangiloc Colignan Farms  
 Sunraysia Institute of TAFE  
 Wakefield Transport/Iron Horse Intermodal Pty Ltd  
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**Chances Community Partners**

Rotary Club of Mildura  
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 Mildura Working Man's Club  
 One Idea  
 Pizza Café at the Grand  
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 TASCO Petroleum  
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 Tim Dean Acupuncture & Massage  
 Viatek  
 Victorian Medical Assistance Team

**Tour de Murray Volunteers**

Kirsten Alexander  
 Neil Alexander  
 Trish Algate  
 Dennis Berry  
 Noel Berry  
 Robyn Berry  
 Tyler Beruldsen  
 Emma Clarke  
 Bernie Curren  
 Cristiane Dean  
 Vic Etherington  
 Christine Forbes  
 Kiri Graham  
 Kahlia Gray  
 Kerry Hall  
 Simon Hall  
 Sue Hamence  
 Jackie Heaysman  
 Louise Hodgetts  
 John Hollywood  
 Frank Iamarino  
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 Bryan Lauder  
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 Samantha Malia  
 Vince Marciano  
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 Mike Mooney  
 Helen Morris  
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 Kelly Osborne  
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 Deonie Pay  
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 Kyla Pollard  
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 Nesta Robinson  
 Claire Rorke  
 Frank Saigar  
 Maggie Sheahan  
 Paul Takacs  
 Joy Teasdale  
 Pat Thorburn  
 Kelly Vale  
 John Vuik  
 Sue Watson  
 Bruce Weir  
 Michael Wood  
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 Barbara Clifford  
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 Alanna Hill  
 Sandi Hunter

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 Shane & Sheryl Maddren  
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 Lee-Anne Neri  
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 Jason & Raschelle Piez  
 Vicki & Danny Riordan  
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 Lynise Sherlock  
 Veryan Rogers-Smyth & Allan Smyth  
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 Chris & Anne Van Dijk  
 Steve & Leah Venville  
 Heather Young

**Southern Mallee Foster Carers**

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 Rhonda Brown  
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 Emma Grigg  
 John & Hazel Mangano  
 Steve & Lindy Murphy  
 Peter & Jenny Nolen  
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 Adrian & Irene Uebergang  
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**Assessment  
 and Placement  
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Kristy Booth  
 Andrew Burley  
 Teresa Cavallo  
 Sharon Flemming  
 Leanne Greenaway  
 William Johnson  
 Lynette McKibben  
 Helena Moore  
 Ann Muller  
 Deborah Paull  
 Julie Pye  
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 Costa Skiadis  
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 Kathryn Thompson  
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 Appeal**

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 - Mildura Branch  
 Bendigo Bank  
 - Mildura Branch  
 Collie & Tierney  
 Real Estate  
 Jane Collins  
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 Kristy Cox  
 Terry Cronin  
 Crowe Horwath  
 Crowies Paints  
 Cris Dean  
 Mandy Ferguson  
 Sherrin Ford  
 Maree Fullgrabe  
 Kiri Graham  
 Kahlia Gray  
 Teniel Hogg  
 Teresa Jayet  
 Shane Johnston  
 Amanda Lowe  
 Lower Murray Water  
 MADEC  
 Jan Male  
 Kim McGrath  
 Allison McMeekin  
 (McMeekins Cleaning)  
 Mildura West Kindergarten  
 Monash University  
 - Rural School of Health  
 Mildura

Natalie Morgan  
 Outback Kids  
 Childcare Centre  
 Prue Piez  
 Melissa Pitt  
 Annette Power  
 Ray White - Swan Hill  
 Sharen Riley  
 SuniTAFE  
 Sunraysia Community  
 Health Services  
 Swan Hill Ulysses  
 Motorcycle Branch  
 Bianca Spooner  
 Donna Stewart  
 Donna Strong  
 Anna Sullivan  
 Mary Symes  
 Suzette Topfer  
 Brenton West  
 Kim Williams

**MMCLS Volunteer**

Ryan Maddox

**My Time  
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Karen Costa  
 Evette Harker  
 Mary-Anne Koutlis  
 Win Moser  
 Sheila Mutch

**Befriend Program**

Jill Graff

**Mallee Family  
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Mallee Family Care acknowledges and is very appreciative of support made available by all donors who wish to remain anonymous.



**Mildura**

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105-109 Lemon Avenue  
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T: 1300 667 382

**Dareton**

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