



MEDIA RELEASE: Tuesday 24<sup>th</sup> June 2025

## Mallee Family Care calls for urgent pause on NDIS price changes

Mallee Family Care (MFC) is urging the Federal Government and the National Disability Insurance Agency (NDIA) to immediately delay proposed changes to NDIS pricing, due to take effect from 1 July 2025, warning they will disproportionately harm people with disabilities in rural and regional areas already experiencing significant disadvantage.

From July, the NDIA plans to either cut or maintain freezes on price limits for many essential allied health services, support coordination and other vital NDIS supports. New and restrictive limits on funding for provider travel are also proposed, which jeopardises the already marginal viability of services for people in regional and remote areas.

“These changes have been made without meaningful consultation with the people and organisations most affected,” said Mallee Family Care CEO Teresa Jayet.

“If they proceed, we will see providers forced to cut back or withdraw services, particularly in regions like ours, where rising costs and staff shortages are already making it difficult to meet the needs of people with disabilities.”

Ms Jayet said that the travel funding changes will make it nearly impossible for providers to deliver in-home allied health services to clients outside urban centres.

“We’re calling for the Federal Government to halt these changes and immediately begin a genuine consultation process with providers and communities in rural and regional Australia,” she said.

“A one-size-fits-all approach to pricing will not work in areas like the Mallee, where distances are great, service options are limited and needs are high.”

Mallee Family Care supports the call from other peak health and disability bodies for a reinstatement of travel and regional loading limits for allied health professionals and a pause to allow genuine consultation with providers and consumers of NDIS services.

Ms Jayet said the proposals run counter to the core recommendations of the recent NDIS Review, which emphasised ethical, high-quality and person-centred care.

“We strongly support the Review’s push for foundational supports and tighter regulation of poor-quality, profit-driven services. But achieving this vision requires a sustainable system that supports ethical providers to deliver the care people need, particularly in rural and remote areas,” she said.



### Media enquiries

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“Mallee Family Care believes that people with disability in regional Australia deserve the same opportunities as those in cities,” she said.

“We stand ready to work with government, other providers and the disability community on implementing the NDIS Review. But that work must begin with genuine engagement, not hasty decisions made without the people most affected at the table.”

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