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Mallee Family Care achieves Rainbow Tick accreditation

Mallee Family Care has achieved Rainbow Tick accreditation following a commitment to better reflect the diversity of the communities it serves and respond to community feedback about the importance of inclusive services and workplaces.

The nationally recognised Rainbow Tick is a visible signal to consumers, staff, and volunteers that Mallee Family Care understands, values, and respects lesbian, gay, bisexual, transgender, queer/questioning, intersex, asexual/aromantic/agender (LGBTQIA+) people.

The accreditation process involved a comprehensive review of the organisation's policies, practices and culture, helping identify opportunities to further strengthen inclusion across its services and workplaces.

Mallee Family Care Chief Executive Officer, Teresa Jayet, said the accreditation shows LGBTQIA+ people that they are welcome and understood.

“As a community-based organisation, it is important that we reflect and respect the diversity of the people we work alongside,” Ms Jayet said.

“We know that for some LGBTQIA+ people, experiences of exclusion and discrimination can affect health and wellbeing. They can also lead them to avoid or delay seeking help.

“That’s why it’s so important that people feel safe, respected and welcome when they access our services.”

To achieve accreditation, Mallee Family Care was assessed against six Rainbow Tick Standards: organisational capability, workforce development, consumer participation, a welcoming and accessible organisation, disclosure and documentation, and culturally safe and acceptable services.

Mallee Family Care’s commitment to inclusion does not end with accreditation. The organisation will continue to learn and build on this work.

“Achieving Rainbow Tick accreditation reflects years of commitment from our staff and community members to strengthen inclusion and create a greater sense of belonging.

“This is a significant milestone for us, but more importantly it reinforces our ongoing responsibility to continue learning, listening and improving.”

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